

Neena Bisht
Vice President
Human Resource

Dated - 17.04.2023

Sub: Nomination of Complaint Officer under the Transgender Persons (Protection of Rights) Act, 2019

Dear Sir,

The management has formed a policy under The Transgender Persons (Protection of Rights) Act, 2019. There exist a Grievance redressal mechanism in said policy. Some responsible officer is to be designated as Complaint Officer to deal with the complaints relating to violation of the provisions of this Act, if any as per service rules and regulations of the hospital.

The management of the hospital hereby designate you to be the Complaint Officer under the aforesaid Act. It shall be your responsibility to deal with the complaints, if any and also to oversee the due compliance whenever and wherever necessary.

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OM BHUSHAN PANDEY

Assistant Vice President (Human Resource)

CIN No.: U85120MH2002PLC338742

A UNIT OF NEW DELHI CENTRE FOR SIGHT LTD.

Registered Office: First Floor, Flat No. 101, B- Wing, Dhruv, CHSL, Gulmohar Main Road, Ville Parle, Mumbal-400049 MH.

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The Transgender Persons (Protection of Rights) Act, 2019

Obligations of CFS

CFS shall ensure compliance with the provisions of this Act and provide such facilities to transgender persons as may be prescribed.

Definition

Transgender person

"Means a person whose gender does not match with the gender assigned to that person at birth and includes trans-man or trans-woman (whether or not such person has undergone Sex Reassignment Surgery or hormone therapy or laser therapy or such other therapy), person with intersex variations, genderqueer and person having such socio-cultural identities as kinner, hijra, aravani and jogta.

Person with intersex variations

means a person who at birth shows variation in his or her primary sexual characteristics, external genitalia, chromosomes or hormones from normative standard of male or female body;

Non-discrimination in employment

CFS is committed not to discriminate against any transgender person in any matter relating to employment including, but not limited to, recruitment, promotion and other related issues on any of the following grounds, namely:

A. the denial, or discontinuation of, or unfair treatment in services



3. the unfair treatment in, or in relation to, employment or occupation;

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Pres Vibar | Bwarks | Vikespuri | Rabini | Rajout Garden | Abbet Vibar | Puss Red | Okhia | Okhia



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Offences and penalties

Whoever.—

- (a) compels or entices a transgender person to indulge in the act of forced or bonded labour other than any compulsory service for public purposes imposed by Government;
- (b) denies a transgender person the right of passage to a public place or obstructs such person from using or having access to a public place to which other members have access to or a right to use;
- (c) forces or causes a transgender person to leave household, village or other place of residence; and
- (d) harms or injures or endangers the life, safety, health or well-being, whether mental or physical, of a transgender person or tends to do acts including causing physical abuse, sexual abuse, verbal and emotional abuse and economic abuse, shall be punishable with imprisonment for a term which shall not be less than six months but which may extend to two years and with fine.

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0121-2048870 | 7080411168 | 0501-2462405/07 |

Mumbai |

 Owarks
 Vikagori
 Robini
 Rajouri Osrdes
 Autok Vihar
 Puva Read
 Oshis
 Gurgaen New Ruihkay Road
 Faridahed

 011-4152450300106
 011-25512876/77
 011-43089700-03
 011-4740363/64
 011-43728774/75
 011-30663991/36
 011-41050300/01/02
 0124-42/0317/18
 0124-222019//101/2101
 0124-222019//101/2101
 alpur Valshali Nagar | Almer | Jodhpur | Indore Vijay Nagar | Indore Agrasen Square | Vadedara Genda Circle | Vadedara Vraj | Oharuch | 0141-4003024 | 0145-2442000/886 | 0291-2613342/44 | 0731-4001400 | 0731-4088677 | 0265-2339944/40 | 9574324535 | 0264-2246611

| Hyderabad Banjara Hills | Hyderabad Kukatpally | Hyderabad Busheerbagh |



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- C. the denial of, or termination from, employment or occupation;
- D. the denial or discontinuation of, or unfair treatment in, healthcare services;
- E. the denial or discontinuation of, or unfair treatment with regard to, access to, or provision or enjoyment or use of any goods, accommodation, service, facility, benefit, privilege or opportunity dedicated to the use of the general public or customarily available to the public in the premises of CFS;
- F. the denial or discontinuation of, or unfair treatment with regard to the right of movement;
- G. the denial or discontinuation of, or unfair treatment with regard to the right to reside, purchase, rent, or otherwise occupy any property;
- H. the denial or discontinuation of, or unfair treatment in, the opportunity to stand for or hold public or private office; and
- I. the denial of access to, removal from, or unfair treatment in, Government or private establishment in whose care or custody a transgender person may be.

Grievance redressal mechanism

CFS has designated VP [HR] to be a complaint officer to deal with the complaints relating to violation of the provisions of this Act, if any as per service rules and regulations of the hospital.

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